



COVID-19: Position for Red Tractor Licensees (NEW 29.04.20)

We are facing the greatest health crisis in a generation. The core foundations that hold the UK together is being tested, food production being one of them.

Following Government guidelines on travel and social distancing, on Wednesday the 25th March, we suspended all physical Traceability Challenges for licensees.

However, shoppers and our members do expect us to maintain the integrity of the Red Tractor scheme, even during this challenging time.

We have worked with Lloyd's Register to develop a remote assessment protocol for Traceability Challenges and from this week (beginning **Monday 27th April**) we will be rolling out remote Traceability Challenges. Licensees that are due a Traceability Challenge (TC) will be prioritised and will be contacted by an assessor in due course.

As a minimum, the remote TC will include:

- An opening meeting – to explain the remote TC process in addition to the normal considerations at the start of an assessment
- A live video check of the manufacturing process, fabrication and hygiene of the site;
- Discussions with relevant staff
- A traceability challenge and mass balance and review of appropriate production paperwork presented via the vertical challenge
- Challenge of key policies and procedures e.g. label checks, intake procedures, coding checks etc. and any specific aspects of concern raised through the live video check(s)
- Use of audit trails
- Use of remote technology to ensure adequate controls are in place to verify compliance/integrity
- Raising of any areas of non-compliance that have been identified
- A closing meeting – as with an on-site audit.

If you have any questions, please contact your assessor/Lloyd's Register.

See separate position relevant to Red Tractor farming members.

Certification Body contact:

Lloyds Register 0131 335 6651 (for technical enquiries)
 0131 335 6621 (for scheduling enquiries)